

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 22nd day of February'2025
C.G.No.173/2024-25/Nellore Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Sri. B.Venkataiah & Others, Kulluru ST Colony,
Kaluvoya, Nellore Dist.

Complainant

AND

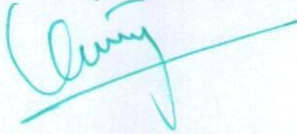
1. Dy.Executive Engineer/O/Rapur
2. Executive Engineer/O/Nellore Rurals

Respondents

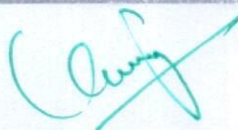
This complaint came up for final hearing before this Forum through video conferencing on 21.02.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 04.10.2024 at Kaluvoya stating that electrical line is passing over their houses in Kulluru ST Colony and they are to be shifted.



- 02.** The said complaint was registered as C.G.No.173/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they issued notice to the complainant asking him to register an application for shifting of the line on which they prepare the estimates, but the complainant so far not registered any application.
- 03.** Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they issued notice to the complainant asking him to register an application for shifting of the line on which they prepare the estimates, but the complainant so far not registered any application. The complainant did not attend the enquiry. As per the rules in vogue, the complainant has to register an application for shifting of the line and to pay the shifting charges to the respondents. Here in the case on hand, the complainant did not register application so far. Hence, the complainant is directed to register an application in mee-seva and to pay the estimated charges for shifting of line on which the respondents are directed to take action. With the said direction, this complaint is closed. There is no order as to costs.
- 04.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order

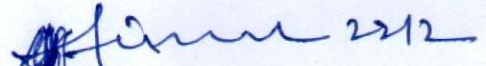


and the prescribed format is available in the website
vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and
pronounced in the open Forum on this 22nd day of February'2025.


CHAIRPERSON


Member (Finance)
22/02/2025


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and post

All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

